



FORT
WHEELBARROWS
CONCRETE MIXERS
CONSTRUCTION
EQUIPMENT

PRIVACY STATEMENT

Altrad Fort B.V. processes your personal data carefully, securely and reliably. We believe it is important that you have faith in our organization. That is why we are happy to do everything we can to protect your privacy. The rules on protecting your privacy are laid down in the General Data Protection Regulation, whereby the Dutch Data Protection Authority supervises compliance with the law. Altrad Fort B.V. acts within the framework of the law.

Structure privacy statement

This document explains which personal data we process and for which purposes we do this. It is also explained for which services we process the data and on the basis of which legal basis we are allowed to do this. The sharing of data with other parties is highlighted, as is the processing of personal data outside the EU. The protection of personal data is discussed together with the handling of the retention periods. Finally, a section has been added on what rights you have and the possibility to file a complaint or to contact Altrad Fort B.V.

Who is the controller?

Altrad Fort B.V. located at Simon Stevinstraat 6, 4004 JV Tiel, The Netherlands, is the controller for the processing of personal data.

Who is the Privacy Officer?

Altrad Fort B.V. has chosen, in view of the size of the organization, not to appoint a Data Protection Officer, but has appointed a privacy officer. This function is performed by the financial manager and can be reached via the email address info@altradfort.nl

What is personal data?

Personal data is all data that can be traced to a person. Examples of this are your name, address, telephone number and account number, but also photos and biometric data are personal data.

Are you required to provide personal data?

Sometimes we are required by law to store or provide certain personal information about you, for example name, address and payment details. In many cases it is necessary to use a number of personal data from you to be able to offer you the service or product that you purchase from us. In that case, the use of your data is necessary for the agreement or the pre-contractual phase.

In these cases you are obliged to provide us with information, because otherwise we will not be able to meet our legal and / or contractual obligations.

Data collected from others?

Altrad Fort B.V. does not collect data from third parties. We receive the only data that we process from the people involved.



Which categories of personal data do we use?

For your convenience, personal data can be divided into categories:

| Category Personal Data | Explanation |
|------------------------------|--|
| Regular | <p>"Normal" personal data may only be processed if the data processing can be based on at least 1 of the 6 AVG principles (legal basis). Regular personal data are, for example, name, address, place of residence, contact details, payment data etc.</p> |
| Special | <p>The processing of special personal data is prohibited unless a legal exception can be invoked and one of the foundations for the processing of 'normal' personal data and the following exceptions:</p> <ol style="list-style-type: none"> 1. someone has given explicit permission for the processing of his / her personal data; 2. the processing is necessary for the fulfilment of obligations and the exercise of specific rights of you or the person involved. This in the field of labour law and social security and social protection law; 3. the processing is necessary to protect the vital interests of the person concerned or of another natural person. This only applies if the person is physically or legally unable to give his consent; 4. the processing is done by a foundation, association or other non-profit organization that works in the political, philosophical, religious or trade union field. And that organization processes data in the context of justified activities and with appropriate guarantees; 5. the processing relates to personal data that have apparently been made public by the data subject; 6. the processing is necessary for the institution, exercise or substantiation of a legal claim. Or when courts act within the framework of their legal capacity; 7. the processing is necessary due to an overriding public interest; 8. the processing is necessary for purposes of a preventive or (occupational) medicine nature. Such as assessing fitness for work and / or providing healthcare; 9. the processing is necessary for reasons of public interest in the field of public health; 10. the processing is necessary for the purpose of archiving in the public interest, scientific or historical research or for static purposes. |
| Criminal | <p>The processing of criminal personal data is prohibited. Unless a specific legal exception can be invoked and one of the foundations for processing 'normal' personal data. The legal exceptions for the processing of criminal personal data are:</p> <ul style="list-style-type: none"> • the processing must be under the supervision of the government or; • the processing is permitted under national law. <p>These are provisions of Union or Member State law that offer adequate guarantees for the rights and freedoms of the persons concerned</p> |

For what purposes do we use your data?

- We use the stated personal data for the following purposes:
- implementation of the agreement
- legal requirements
- vital interests of the person concerned
- legitimate interest

Based on which legal basis do we use your data?

| Legal basis | Explanation |
|--------------------------|---|
| Permission | For some additional products and services, we first ask for your explicit consent before we collect more personal data from you. This permission is requested via e-mail. Altrad Fort B.V. keeps this permission. for registration. You can always withdraw permission by sending an email to the privacy officer. |
| Agreement | Altrad Fort B.V. used for the production or purchase and sale of small construction equipment, wheelbarrows, vibratory plates, concrete mixers, construction equipment and tools for both the professional and DIY market and building an agreement. Before this agreement comes into existence, a relationship is registered in Navision, for example, this is considered as the pre-contractual phase. The legal basis agreement also applies to the pre-contractual phase. |
| Legal requirement | Altrad Fort B.V. also collects personal data in order to comply with its legal obligations such as the implementation of the tax law. |
| Vital interests involved | This legal basis only applies if there is an urgent medical necessity. |
| Legitimate interest | We use your data to perform business activities, such as conducting personnel, customer and supplier administration. |
| Common interest | Not applicable |

Existence of automated individual decision making.

Altrad Fort B.V. does not use automated individual decision-making because this is not necessary for our services. This means that Altrad Fort B.V. for example, does not do profiling.

Do we share the data with other parties?

We do not provide the (personal) data you provide to other parties, unless this is necessary in the context of the implementation of the agreement or to comply with a legal obligation.

Is your data being brought outside the EU?

Altrad Fort B.V. is based on the principle of processing personal data only within the EU. Since the AVG applies within the EU, an appropriate level of protection can always be ensured in principle.

How do we protect your data?

Because the protection of personal data is very important, Altrad Fort B.V. ensure that we take appropriate different technical and organizational measures to ensure that the personal data cannot be misused or otherwise end up in the hands of the wrong person. We ensure that if we forward your personal data to other organizations such as the processors, these organizations will follow the same standards.



FORT
WHEELBARROWS
CONCRETE MIXERS
CONSTRUCTION
EQUIPMENT

How long do we keep your data?

We do not keep your data longer than necessary to achieve the purposes stated in this privacy statement.

What rights do you have?

Altrad Fort B.V. considers it important that you can properly exercise the rights that you have under the law. That is why it is very easy to contact us via www.altradfort.nl/contact

You can exercise the following rights:

- The right to inspect: you have the right to see which personal data we process about you.
- The right of correction: if the personal data that we process about you is incorrect, you have the right to have it adjusted.
- The right of deletion: if we no longer need your personal data for the purpose for which we received it, you have the right to ask us to delete it. There are a number of exceptions to this, such as our obligation to store certain data for <the tax authorities, for example>.
- The right of limitation: during the period that we are busy determining whether your data must be corrected, determining the (un) legality of data processing, determining whether data must be deleted or you have lodged an objection to the processing, you have the right to request a restriction on processing.
- The right to data portability: at your request, we must transfer all personal data that we have from you to you or another organization of your choice. You can only exercise this right if the data is processed on the basis of consent or agreement.
- Right of objection: if we process data on the grounds of legitimate interest or general interest, it is possible to object, after which a weighing of interests will follow. In the case of direct marketing you always have the right to object.

Submit a complaint to the competent authority: Autoriteit Persoonsgegevens

Altrad Fort B.V. considers it important to have satisfied customers. Even though we do everything we can to achieve this, you may not be satisfied. It is possible to submit a complaint to the Dutch Data Protection Authority if it concerns the protection of personal data. This is possible via:

<https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons>

How can you contact us?

If you have any questions, have a complaint or have a comment, you can contact the privacy officer via info@altradfort.nl or call 0344-638484.